

WE HAVE REOPENED Monday May 25.

Covid-19 safety measures are in place for your in-person appointment.

- ❖ Appointments are being made for time-sensitive or more urgent medical conditions. Regular cosmetic consultations and procedures could resume in 2-3 weeks. To ensure the health and safety of patients, our staff, and others in the building, you can be screened by phone or a questionnaire will be emailed to you. The screening will be repeated when you first arrive for your appointment. A virtual consultation with a care giver may be a suitable option for some patients and can be discussed and arranged at first contact with you.
- ❖ Patients should wait in a vehicle until the time of your appointment to enter the building wearing your own mask, carrying your own pen. Proceed to reception in Suite 650 following the measures for safe-distancing in the lobby and elevators. Your temperature will be taken (no-touch) with an infra-red thermometer on entry to our suite. People accompanying you must remain in the car. Your partnership to make this visit safe for all involved is appreciated.
- ❖ Rigorous safety measures are already in force as soon as you enter the building. Our facility has other stringent internal safety measures in place to protect the health and safety of everyone.
- ❖ The screening inquiry asks about your having any of the following:
 - Severe Cough, nasal congestion or a runny nose YES _____ NO _____
 - A temperature over 38° C YES _____ NO _____
 - Headache YES _____ NO _____
 - Muscle pains YES _____ NO _____
 - Shortness of breath YES _____ NO _____
 - Reduced or lost sense of smell YES _____ NO _____
 - Contact with anyone having any of above within 2 weeks YES _____ NO _____
 - Contact with suspected COVID-19 in the past 2 weeks YES _____ NO _____
 - Contact with diagnosed COVID-19 in the past 2 weeks YES _____ NO _____

A YES to ANY question requires you to contact us by phone (613-722-4436) or email us (reception@laserderm.ca) to re-schedule your appointment. Only patients with an appointment and caregivers are to enter Suite 650 where all safety measures of hand cleansing or gloves, wearing masks, face shields, wearing other PPE, physical distancing, sanitization and medical sterilization where necessary, are in force for reception, waiting areas, and treatment rooms.

For Clients of The Sunscreen Company™ (CyberDERM) or for Laserderm patients NEEDING PRODUCTS

Want your skincare products and make-up? Replenish your skincare and make-up essentials by phoning or emailing orders@thesunscreencompany.com before your scheduled appointment. If you wish to visit CyberDERM and have no appointment at Laserderm - call 613-798-4437, place your order and a curbside pick-up can be arranged. Let us know your wish list and the quantities needed. If emailing, provide a phone number to call you, so we can arrange payment by phone to minimize interaction. We'll prepare your order and have it waiting for you so you can pick up curb-side or after your laserderm appointment, seamlessly and minimizing contact! You can also order on-line and use the promo code FREELOCALPICKUP. The \$10 flat fee for shipping will be waived and your order will be prepared for you and a call made to you to arrange pick-up at your convenience.

The Laserderm Physicians and the Patient Care Team.

